

The Problem



- Uncertainty about the Disease
- Safety of Community Members at Risk
- Top-down information flow with constant changes in Government Advisories
- Lack of a Community-First Approach in dissemination of information
- Absence of local context and local dialect in communication of CAB
- No channel for two-way communication, addressal of doubts
- No measures to ensure buy-in of community members
- Ostracisation of people infected with COVID

Community Radio

- Local issues, local people, local language
- Run by the community so updated with developments
- Addresses stigma and discrimination
- Enjoys the trust of the community and is credible
- Has access and capacity to check authenticity of message
- Maps the community and their needs
- Works closely with the local administration and civil society organisations
- Makes the fight everybody's business



The Initiative

The New Normal: Masks, Social Distancing & Hand Hygiene

3-month long campaign via Community Radios on COVID-Appropriate Behaviour





Ensure 100% Mask-Adherence within communities as a targeted intervention

Recognize individuals and communities, Panchayats and Villages that achieve 100% Mask-Adherence

Strategy



Repeated & Consistent Messaging on CAB via Radios in local dialects



Community Outreach to ensure increased uptake of Mask-Wearing among community members



Involvement of District Authorities & village-level influencers such as Sarpanches, ASHA/Anganwadi Workers, etc



Recognise Mask-Wearing community members as Heroes/Sheroes



Amplification via social media channels of the stations to gain digital visibility and engagement

Glimpses from the Ground











COVID-19 अमियान रेडियो संवाद 90.8 FM

ये हैं रायपुर के अभिषेक कटियार अपने साथ साथ सभी का ध्यान रखते हैं।











#NayiShuruaat #TheNewNormal #CRMaskMission

FACE MASKS Greentm

& SOCIAL DISTANCING













Reach & Impact

156

25

114

35

50K

900

CR stations

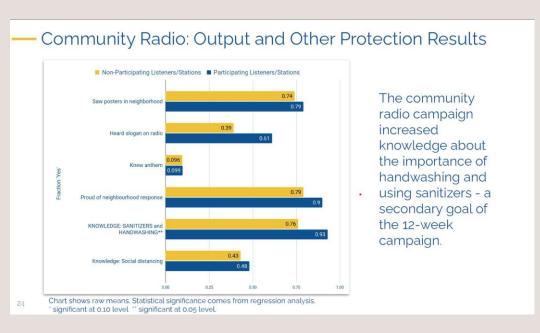
States and UTs

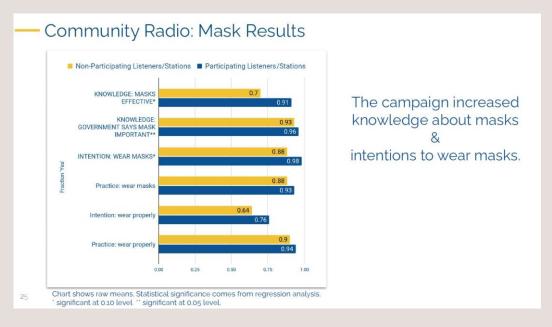
Districts

Languages & Dialects

Total broadcasts

Villages/wards/slums reached via the campaign





Impact Stories

Radio Jagriti, Jharkhand

After listening to our campaign on the radio, a local folk singer and activist Lakhan Sharma contacted us. A resident of Bambri village, he is now using his music as a way of spreading awareness on COVID-safe behaviour wherever he goes within the community.

Radio Swaraj, Odisha

Sailipada is a small village under Salapada Gram Panchayat, consisting of 36 families. The villagers have been worshipping Goddess Laxmi for the last 28 years and Laxmi Puja is celebrated every year with a lot of grandiose and fervour in this village of 172 people. Radio Swaraj formed listener groups in the village & narrowcast programs and promos on COVID-safe behaviour. The station made consistent efforts to spread awareness about mask usage, social distancing & hand-hygiene. As a result, the village committee decided to celebrate the puja in a simple way last year, by adhering to all the COVID-19 guidelines.

Radio Pragya, Uttar Pradesh

Radio Pragya targeted shopkeepers for this campaign & made them the stakeholders. The team visited many shopkeepers, made them listen to COVID promos and also spoke to them about the need to wear a mask, practice social distancing and maintaining hand hygiene. The team of Radio Pragya asked the shopkeepers to wear masks themselves and not to sell to anyone who doesn't wear a mask. The shopkeepers successfully took on the responsibility. In order to check the success of the campaign, one team member of the radio station went to a shop without wearing a mask. The shopkeeper refused entry to him, gave him a mask, checked his temperature, made him sanitise his hands & then allowed entry into the shop.

Voice of SOA, Odisha

Barabaree Basti in our community has a lot of residents who work as house helps, construction workers, labourers, are employed in hospitality, catering and so on. The residents here did not wear masks. The CR station took assistance from the ASHA and ANM workers to spread the awareness message in a very positive way. As school students have started to go to tuition, the women working as house helps and the men in their family were very cooperative in wearing the masks and washing hands regularly. Instead of just wrapping their faces with gamchas and saree pallus, the residents of Barabaree Basti were seen using masks distributed by SOA, which was very encouraging.



- Mewat (now Nuh), Haryana is one of the most backward district in India, largely a Muslim community
- Broadcast on COVID for 2 hours from March 20, 2020. Within a week, it was increased to 6 hours daily
- COVID Bulletins, awareness promos, dedicated campaign titled Covid se jung Radio Mewat ke sung, songs produced & packaged by Mirasis, COVID Special packages to address myths & misinformation, live programs
- Specialised programming on mental health and needs of various sections of the community
- Specific messaging aimed towards behaviour change practices for mask-wearing and social distancing
- Special focus on women through the Hinsa Ko No program and conducting regular meetings with them
- Running special programs like Radio Tuitions for children
- Regular visits to the villages
- Providing livelihood through production of masks
- Distribution of rations during Eid
- Distribution of masks through Panchayats



